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# A Letter to Customer

Dear customer:

Thank you for choosing Geely!

Please keep this manual inside your vehicle properly because it is the important voucher for quality maintenance service.

In order to make the investment to purchase a new vehicle worthy to you and keep your new vehicle in optimum performance and in good technical condition, please read this manual and the Owner's Manual attached carefully. The manuals will help you better understand and use your vehicle and will introduce to you basic solutions for problems you may encounter so as to effectively safeguard your rights and interests.

Your vehicle has excellent performance in safety, comfort, power and economy. In case of any problem found during your use, please contact a nearby Geely authorized service station. Geely service station will provide high-quality service for you in maintenance, repair and spare parts. Please be sure to have your vehicle maintained periodically as required by Owner's Manual and maintenance regulations.

Please be aware that to extend your vehicle's service life you must use the genuine spare parts sold by Geely Authorized Service Stations.

Geely authorized service station Proper periodical maintenance can help keep your vehicle in the optimum state and contribute to keeping your vehicle's higher reliability and longer service life. Therefore, within the warranty period, please have your vehicle maintained periodically in Geely authorized service station every other 10,000 km or within 12 months.



For the vehicle which is not maintained periodically in the service station authorized by Geely, its quality problems related to maintenance are not covered by warranty.

All the materials in this manual are latest and apply to all models of this series.

Detailed configurations is subject to the actual vehicle. On the premise of conforming to national laws and regulations, Geely reserves its right to change this manual contents.

Within the validity period of warranty, if you resell your vehicle to another person, please be sure to hand over this manual to the new owner.

We remind you that any modification to your vehicle by yourself is possible to affect its mechanical performance, safety performance or service life. Geely is irresponsible for relevant quality problem caused by any unauthorized modification.

Welcome to make valuable suggestions on Geely automobile quality and after-sale service.

GEELY AUTOMOBILE INTERNATIONAL CORPORATION



## Contact Us

Your satisfaction is our primary concern. Geely Authorised Dealers have the knowledge and tools to keep your Geely Vehicle in good condition. If you have any questions or complaints regarding the service of your Geely Vehicle, we recommend you to take the following steps:

### STEP 1

Discuss the matter with your Authorised Geely Dealer. This is the quickest and best way to resolve your problems.

If the matter has already been reviewed with the SALES or SERVICE MANAGER, contact the DEALER PRINCIPAL of the dealership or its GENERAL MANAGER

### STEP 2

If you feel that you still need assistance after taking STEP 1, please contact the Authorised Geely Distributor for your area.

They will need the following information to fully assist you.

1. Your name, address and telephone number
2. Year and model of vehicle
3. Vehicle Identification Number (VIN)
4. Purchase date and current mileage
- S. Your dealer's name and location
6. Your question or complaint

# Terms of Warranty Service

## I. Complete vehicle warranty

- Powertrain assembly is warranted for   X   years or   X   km; complete vehicle is warranted for   X   years or   X   km; special parts are warranted for   X   years or   X   km (subject to the earlier one between time and mileage). Warranty is valid as from the issuance date of new vehicle purchase invoice. See the following table for the warranty details:

		Warranty Period Time/Mileage (whichever occurs first)	
	Contents	Time (Month) Non-commercial/ Commercial	Mileage Noncommercial/ Commercial
Powertrain	Engine & Transmission	48 / 12	100,000
Whole vehicle (Parts and components that not listed)	Parts and components that are not listed below on this Agreement.	48 / 12	100,000
Limited warranty (whichever occurs first)	Paint, shock absorber, ball joint, cable, glass, bearing, horn, cigarette lighter, window regulator, rubber parts, generator, starter, flywheel, high tension lead component, ignition coil, belt, TWC, thermostat, turbocharger, clutch pressure plate, sensor, actuator, all oil seal, brake disc, reverse lamp switch, multimedia unit, wiper motor, door lock, all lamps, exhaust pipe, water pump, hand feeling switch	36 / 12	60,000
	Battery	12	20,000
	Tires, brake pad, clutch friction plate, air filter, A/C filter, oil filter, gasoline filter, spark plug, remote battery, lamp bulb, wiper blade, fuse and relay (exclude integrated control unit)	3	5,000
Non-warranty	Regular consumption lubricant, regular consumption lubricating grease, regular consumption brake oil, regular consumption coolant, regular consumption washer fluid, regular consumption A/C refrigerant		

- In case of any quality problem of a part easy to wear within its warranty period, Geely authorized service station is responsible for free repair or replacement.

## **II. Warranty of parts**

The genuine spare parts installed on the vehicle by Geely authorized service station enjoy the following warranty respectively :

Definition of genuine spare parts: The parts that are provided by Geely or approved for use by Geely.

1. For the genuine spare parts replaced at the customer's expense  
For the genuine spare parts replaced at the customer's expense by Geely authorized service station, the warranty period is 1 year or 20,000km since the replacement date (as measured by the issuance date on the maintenance invoice); whichever comes first.
2. For the genuine spare parts replaced by Geely for free  
For the genuine spare parts replaced for free due to quality problem within the vehicle's warranty period, the warranty period is 1 year or 20,000km as of the date of replacement (whichever comes first) .  
According to the principle of "Users' interests first", if the warranty period of the new genuine spare part is shorter than the residual warranty period of complete vehicle, the warranty period of this part will extend to the warranty period of complete vehicle.
3. For the genuine spare parts replaced free of charge during a recall or service campaign (Field Fix) while warranty period of the complete vehicle has expired the warranty period is 1 year or 20,000km as of the date of replacement (whichever comes first) .
4. For the genuine spare battery and tire replaced at the customer's expense or replaced by Geely for free, the warranty period is 3 months or 5,000km as of the date of replacement (whichever comes first) .
5. For the part replaced by Geely for free, if this part replaced is beyond the warranty period, the warranty of this part replaced again will terminate by the end of the warranty period of the part replaced by Geely for free.

## **III. Exemption clauses**

1. The quality problem of any part easy to wear occurs beyond its warranty period;
2. The customer has been informed of the family vehicle's flaw in writing;
3. The family vehicle is used for hiring or other operating purposes;
4. Any part is damaged due to the modification, adjustment or removal performed by the customer regardless of the warning that "the part shall not be modified, adjusted or removed" in using instruction or this manual.
5. Product is damaged due to the improper handling by the customer in case of a quality problem;
6. Product is damaged because it is not used, maintained or repaired properly by the customer in accordance with the instruction or this manual;
7. Product is damaged due to force majeure;
8. The customer cannot provide any valid invoice for the family vehicle within the warranty validity period.

**In order to avoid the dispute on warranty responsibility, remind customer to pay attention to the following items:**

- 1) It is possible to cause a dispute on warranty responsibility if the customer does not maintain his vehicle in accordance with the relevant maintenance requirements in instruction for use or this manual or does not have his vehicle maintained and checked periodically in Geely service station;
- 2) It is possible to cause a dispute on warranty responsibility if the vehicle odometer is not replaced in a Geely service station or the mileage value cannot be confirmed. It is recommended to replace the odometer in a Geely service station, and the service station shall record the replacement and stamp in the Odometer Replacement Record of this manual. Calculate the accumulative mileage on the basis of 100km/day if the vehicle mileage cannot be confirmed due to non-quality problem.
- 3) It is possible to cause a dispute on warranty responsibility if the fault cannot be identified because the customer destroys the original fault state intentionally after the vehicle fault occurs or the customer cheats with vehicle's fault;
- 4) For any modification or additional installation unauthorized by Geely, including changing the original vehicle structure and electric appliance circuit, additionally installing non-genuine spare parts, etc., Geely will assume no responsibility for the resulted fire, accident, casualty and other types of personal injuries and property loss.


#### **IV. Detailed regulations on warranty service**

##### **1. Warranty provision for the vehicle within warranty period**

Within the complete vehicle warranty period, in case of any quality problem of the vehicle purchased by the customer, Geely is responsible for free inspection, repair or replacement.

##### **2. Other provisions**

- (1) Within the warranty period committed by Geely, customer shall use and maintain his vehicle in strict accordance with the provisions in this manual and Owner's Manual.
- (2) In case of any vehicle fault during use, only Geely service station has the right to accept application for repair covered by warranty. Once a fault occurs, customer shall send the vehicle to a nearby service station for inspection, repair or contact the service station in time.
- (3) The start date of complete vehicle warranty period is subject to the issuance date of purchase invoice. Customer must present the purchase invoice to the Geely service station when asking for warranty service. Otherwise the Geely service station cannot provide warranty service for the customer.
- (4) If the purchase invoice is lost, the customer shall apply to a dealer authorized by Geely for reissuance in time. Geely is irresponsible for the influence on warranty



service timeliness due to the customer's failure in applying for purchase invoice reissuance. After the purchase invoice is reissued, the customer can continue enjoying the warranty service provided by Geely.

- (5) Warranty service also covers replacing or maintaining damaged parts according to technical requirements. Geely and Geely service stations have right to make a decision on repairing or replacing parts according to actual situation.
- (6) The labor hours and material cost incurred during maintenance covered by warranty are borne by Geely.
- (7) The parts replaced during maintenance shall be owned by Geely.

## Maintenance Provisions



The engine oil should be kept at a verified height. When changing the engine oil, use the brand recommended by Geely

The owner is responsible for proper maintenance and maintenance of the vehicle. Please maintain your vehicle at intervals according to the maintenance cycle recommended in the regular maintenance specifications.

Geely only authorizes the special after-sales service station of Geely as the distribution station for the genuine parts of Geely. Geely does not specify, authorizes or entrusts other third-party agents or distributes Geely genuine parts, and is not responsible for all the consequences arising therefrom. At the same time, direct or indirect failure or damage caused by the use of non-Geely genuine parts will not be included in the scope of quality assurance.

Parts that are not made by Geely are not inspected and approved by Geely, and Geely is unable to verify its suitability and safety and, therefore, for the damage caused by the use of such parts and all the consequences resulting therefrom, Geely does not take any responsibility.



It may be dangerous to carry out maintenance work on the vehicle. When you try to do certain jobs, you may be seriously hurt if you don't do it properly. Only after you have the necessary technical knowledge and qualified tools and equipment you can carry out the maintenance operation. Therefore, please go to the authorized service station of Geely to maintain your vehicle.



Following the maintenance intervals specified in this manual, periodic inspection, repair, and using recommended fluids and lubricants are necessary to maintain good vehicle conditions. Any damage due to non-compliance with the periodic maintenance specifications is not covered by the Vehicle Quality Assurance.

The maintenance period is based on the normal driving conditions of the vehicle. If you use the vehicle under the following harsh conditions, it is recommended that you increase the maintenance items, the frequency of maintenance between regular maintenances, or shorten the maintenance cycle:

- Repeated short-distance (less than 10km) travels under cold engine conditions (more than 1 hour after shutdown).
- Long-term use of vehicles in hot areas with temperatures above 30 °C, or long-term use in cold areas with temperatures below -15 °C.
- Excessive idling or long-term low-speed long-distance driving.
- The vehicle is frequently driven at high speeds and the driving time is excessively long.
- The vehicle often stops and moves on roads in the city where traffic is poor.
- The vehicle often runs on sandy or dusty roads.
- The vehicle often runs on rough, muddy or snowy roads.
- The vehicle is often used as a special vehicle such as a taxi and a police car.



- Gasoline that does not meet the quality requirements is added in the vehicle.

If you use the vehicle under severe conditions for a long time, it is recommended that you increase the frequency of maintenance of the following components or shorten the maintenance cycle: engine oil, oil filter, air filter, drive belt, etc.



If your vehicle is often used for short trips (less than 10km), or for short periods of time in cold and harsh conditions ( $-15^{\circ}\text{C}$ ), it is recommended that you make the engine run at a proper high speed under normal coolant temperature conditions according to the actual situation.

## Scheduled Maintenance

System	Item	×10,000 km	1	2	3	4	5	6	7	8	9	10
		Months	12	24	36	48	60	72	84	96	108	120
Engine System	Engine Oil		R	R	R	R	R	R	R	R	R	R
	Engine Oil Filter		R	R	R	R	R	R	R	R	R	R
	Air Filter		R	R	R	R	R	R	R	R	R	R
	Canister		Replace every 10 years or 120000 km									
	Engine Cooling System		I	I	I	I	I	I	I	I	I	I
	Engine Coolant		Replace every 24 months or 40,000 km									
	Drive Belt		I	I	I	I	I	I	I	I	I	R
	Coolant Pump Belt		Replace every 100,000 km									
	Timing Belt		Replace every 100,000 km									
	Fuel System (Tank, Pipes, Connection)		I	I	I	I	I	I	I	I	I	I
	Fuel Filter		Replace every 1 year or 30000 km									
	Spark Plug		-	-	-	R	-	-	-	R	-	-
	Check Engine System by Diagnostic Device		I	I	I	I	I	I	I	I	I	I
Transmission System	Automatic Transmission Special Fluid		Replace every 48 months or 90,000 km									
	Hydraulic Control Actuator Fluid <sup>①</sup>		I	I	I	I	I	I	I	I	I	I
Brake System	Brake System & Parking Brake (Function)		I	I	I	I	I	I	I	I	I	I
	Brake Disks and Pads		I	I	I	I	I	I	I	I	I	I
	Brake Fluid Level		I	I	I	I	I	I	I	I	I	I
	Brake Fluid		Replace every 24 months or 40,000 km									
Air Conditioning System	Inspect Air Conditioning System Function		I	I	I	I	I	I	I	I	I	I
	Air Conditioning Filter		R	R	R	R	R	R	R	R	R	R

System	Item	×10,000 km	1	2	3	4	5	6	7	8	9	10
		Months	12	24	36	48	60	72	84	96	108	120
Electric System	Battery		I	I	I	I	I	I	I	I	I	I
	All Lights Function		I	I	I	I	I	I	I	I	I	I
	All Windows Function		I	I	I	I	I	I	I	I	I	I
	Horn Function		I	I	I	I	I	I	I	I	I	I
	Wiper Blades Function		I	I	I	I	I	I	I	I	I	I
	Check Whole Electric System by Diagnostic Device		I	I	I	I	I	I	I	I	I	I
Chassis and Body System	All Door Hinges and Catches		L	L	L	L	L	L	L	L	L	L
	Drive Shafts		I	I	I	I	I	I	I	I	I	I
	Steering System (Rack, Ball Stud)		I	I	I	I	I	I	I	I	I	I
	Body Bolts & Nuts		T	T	T	T	T	T	T	T	T	T
	Shock Absorbers		I	I	I	I	I	I	I	I	I	I
	Check the Exhaust System and Its Tightness		I	I	I	I	I	I	I	I	I	I
	Tires and Tires Pressure		I	I	I	I	I	I	I	I	I	I

Note:

- I: Inspect: Inspect and clean, repair, adjust, fill up, or replace if necessary.
- R: Replace
- C: Clean
- T: Tighten
- L: Lubricate
- The time and mileage of scheduled maintenance should be based whichever occurs first.

① The hydraulic control actuator fluid is maintenance-free. Fill up or repair if necessary.

## Special Oil and Liquid

Item	Special Oil and Liquid	
Engine Special Oil (3G15TD)	Area temperature is above -10 degrees	VCC RBS0-2AE 0W-20 <sup>①</sup> or Shell Helix Ultra 5W-40 (SNPLUS A3/B4) <sup>②</sup>
	Area temperature is below -10 degrees	VCC RBS0-2AE 0W-20 <sup>①</sup>
Engine Coolant	Geely-approved glycol-type coolant	
Automatic Transmission Special Fluid	Shell Spirax S5 DCT10	
Hydraulic Control Actuator Fluid	Shell Spirax S5 DCT10	
Brake Fluid	DOT4	
Windshield Washer Fluid	Windshield washer fluid uses water of hardness lower than 205g / 1,000kg or water solution with appropriate additive.	
A/C Refrigerant	R134a	

① VCC RBS0-2AE represents the standard of engine oil to Volvo, under which SHELL develops a special engine oil for Volvo and Geely - **Shell Helix Ultra Professional AS-L 0W-20 (SAE 0W-20)**. This kind of engine oil is of low viscosity and low ash, which can effectively reduce parts friction and fuel consumption. Its performance in fuel economy and LSPI (low speed pre-ignition) are robust too. Through the long-term rigorous tests, this engine oil satisfies the strict applying scenarios of the engine such as high and low temperature, plateau environment and other extreme environment.

Please pay attention that **Shell Helix Ultra Professional AS-L 0W-20** is the factory-packed engine oil and all the engines will be filled with this type engine oil in the factory.

② VCC RBS0-2AE 0W-20 is the best choice for good fuel economy and robust starting in hot and cold weather. If VCC RBS0-2AE 0W-20 is not available in the market, Geely stipulates to use **Shell Helix Ultra 5W-40 (SNPLUS A3/B4)**.



In order to fulfil the requirements for the engine's service intervals, all engines are filled with a specially adapted synthetic engine oil at the factory. The choice of engine oil has been made very carefully with regard to service life, starting characteristics, fuel consumption and environmental impact.

An approved engine oil must be used in order that the recommended service intervals can be applied. Only use a prescribed grade of oil for both filling and oil change, otherwise there is a risk of the service life, starting characteristics, fuel consumption and environmental impact of the car being affected.

If engine oil of the prescribed grade and viscosity is not used, engine related components may become damaged. Geely disclaims any liability for any such damage.



Geely recommends that oil changes are carried out at an authorised Geely workshop.

# Periodical Maintenance Record

## Periodical maintenance 10,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 30,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 50,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 70,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 20,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 40,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 60,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:

## Periodical maintenance 80,000KM

Date of this maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of this maintenance: \_\_\_\_\_ KM

Date of next maintenance: \_\_\_\_ (month) \_\_\_\_ (day) \_\_\_\_ (year)

Mileage of next maintenance: \_\_\_\_\_ KM

Service station signature and stamp:









# Geely Service Stations List